



Member Claim Reimbursement Form

Use this form when you have received medical services from a doctor and/or facility or transportation services to a facility/doctor for which you were required to pay out of pocket. For reimbursements related to the Gold Card (Gold Rewards and allowances for healthy food and produce, OTC, utilities, and rideshare services), please use the Supplemental Benefit Reimbursement Form. This form is available on our website at www.goldkidney.com/member-resources/.

Important: Complete a separate Member Claim Reimbursement Form for each member asking for reimbursement for covered services and for each doctor and/or facility.

To avoid processing delays, please include the following information with this form:

- Copy of itemized bill showing all services received. Must include name, address, phone number, tax ID number of doctor and/or facility, date of service and all diagnosis and procedure codes.
- Proof of payment¹ for reimbursement such as a copy of your receipt or picture of the deduction from your account

Mail all documents to: Gold Kidney Health Plan
P.O. Box 285, Portsmouth, NH 03802

Section 1: Member Information – Complete a separate form for each person who received services.		
Last name:	First Name:	
Member ID #:	Date of birth (MM/DD/YYYY):	
Phone number:	Email address:	
Address:		
City:	State:	ZIP:
Section 2: Other Insurance – Complete if it applies.		
Is the member also covered by other medical insurance at this time?		
<input type="checkbox"/> Yes (Complete information below) <input type="checkbox"/> No		
Name of other insurance company:		Policy #:
Subscriber/Member ID #:	Does this member have Medicare coverage? <input type="checkbox"/> Yes <input type="checkbox"/> No	
Section 3: Services Received – If services were received outside the U.S., please also complete Section 4.		
Name of doctor and/or facility or Provider:		Phone number of doctor and/or facility:



Address of doctor and/or facility:		
Medical description or nature of illness or injury:	Date of service:	Amount requested to be reimbursed:
MEDICAL INFORMATION AUTHORIZATION AND RELEASE²		
I hereby authorize any physician, health care practitioner, hospital, clinic, or other medically related facility (as listed above) to furnish to Gold Kidney Health Plan, its agents, designees, or representatives any and all information pertaining to medical treatment for purposes of reviewing, investigating or evaluating applications or claims. I also authorize Gold Kidney Health Plan, its agents, designees, or representatives to disclose to a hospital or health care service plan, insurer or self-insurer any such medical information obtained if such disclosure is necessary to allow the processing of any claim. If my coverage is under a Medicare Advantage Agreement, this authorization also permits disclosure to them to the extent necessary for utilization review or financial audit purposes. This authorization shall become effective immediately and shall remain in effect as long as Gold Kidney Health Plan is asked to process claims under my coverage. A photostatic copy of this authorization shall be considered as effective and valid as the original. I hereby certify that the above statements are correct.		
Name of person completing form (print):	Signature:	
Date:	Relationship – description of authority to act on behalf of the member, if applicable:	

¹ "Proof of Payment" includes: a copy of the credit card charge slip or online statement, canceled checks, a bank account statement, cash withdrawal slips, or a cruise ship statement.

Note: Invoices are not acceptable proof of payment.

² You may revoke an authorization at any time in writing, except to the extent that we have already taken action on the information disclosed or if we are permitted by law to use the information to contest a claim or coverage under the plan, as referenced in the Notice of Privacy Practices.

Section 4: Foreign Claims Questionnaire

If you received health care services while traveling outside of the United States, or on a cruise in foreign or domestic waters, you'll need to complete this section. Be sure to answer every question so your claim can be processed quickly. Please provide all available documents for services received.

What dates were you traveling out of the country?

What was the nature of your emergency resulting in medical treatment?



How long were you ill before you received medical attention?

Were you admitted into the hospital? Yes No

If treated in an Urgent Care as an outpatient, how many times did you see the doctor?

Name of the hospital, clinic, or doctor's office where you received treatment:

Dates of admission:

Address:

Country:

Phone number:

Name of treating physician:

Phone number:

Did you receive diagnostic tests? Yes No

If "Yes," what type?

Were surgical procedures performed? Yes No

If "Yes," what type?

Was your primary doctor in the U.S. notified? Yes No

If "Yes," when?

Note: Only covered benefits or those deemed medically necessary will be considered for reimbursement.

Gold Kidney Health Plan, Inc., is an HMO-POS C-SNP with a Medicare contract. Enrollment in Gold Kidney Health Plan depends on contract renewal.