



## Important Notice about Access by Medicare Advantage Plan Members

We are pleased to announce our client, **Gold Kidney Health Plan**, will access our MultiPlan Medicare Advantage Network as of January 1, 2024. You may receive requests for services from Gold Kidney of Florida plan members.



**GOLD KIDNEY  
HEALTH PLAN**



***Please share this information with your scheduling and administrative staff.***

- **Identifying members and billing for services** – See the member’s ID card for plan information and claim submission.
- **Questions about patient benefits, eligibility, and pre-certification** – Contact Gold Kidney Health Plan at 888-875-0080 or [providercontracting@goldkidney.com](mailto:providercontracting@goldkidney.com).
- **Reimbursement** – Your services provided to Gold Kidney of Florida HMO plan members will be reimbursed based on the terms of your MultiPlan PPO contractual agreement as amended for participation with Medicare Advantage. The MultiPlan Medicare Advantage network will be listed on the EOB/EOP.
- **Questions about your MultiPlan contract** – Contact MultiPlan at 866-971-7427.

Thank you for your continued participation with MultiPlan. We appreciate your commitment to providing quality health care to Gold Kidney of Florida plan members.

You are receiving this notice because our records show that you participate in one or more of our provider network products. We may use this method to inform you about issues that affect your participation, such as new client announcements and requests for practice information updates. If you have questions about your participation with MultiPlan, please contact us at 866-971-7427.

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