

## 2024 Vision, Dental, and Hearing Services Reimbursement Form

Use this form to request reimbursement for a vision, dental, or hearing service that you paid for out of your own pocket and were unable to utilize your Alivi Gold Kidney Prepaid Visa® Card at the time of payment.

Gold Kidney can only provide reimbursement for services performed during your period of eligibility as an active Gold Kidney Health Plan member. Reimbursement is limited to funds that were available during the service dates. The following Gold Kidney supplemental benefits are **not** eligible for reimbursement:

- Transportation
- Over-the-counter items
- Healthy food and produce

## Instructions:

- You must enclose the original itemized bill from your provider. An itemized bill includes the following information: date of service, service or procedure code (description of the procedure or service), charges and payments made, and the provider's full name, address, and phone number.
  - An estimate or a balanced due statement from your provider is not acceptable and your claim cannot be processed.
  - To expedite payment of your claim, please be sure that the provider information on the receipt matches the information found on the reimbursement form.
- 2. Complete the entire form below
  - Please use **one** claim form for each claim you are submitting.

Submit the completed form and attachments indicated above to Gold Kidney Health Plan:

Mail: Gold Kidney Health Plan

ATTN: Quality Department

Fax: (866) 537-0536 Email: quality@goldkidney.com

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P.O.	Box	285,	Po	rtsmouth,	NH	03802

Section 1: Member information							
Member Name:	Member ID #:						
Address:							
City:	State:	ZIP:					
Section 2: Service Provided							
Service <i>(select one):</i> Vision Dental Hearing	Date of Service:						
Provider Name:							
Provider Location:							

## Member Signature: \_

Date: