

2024 Gold Kidney Supplemental Benefits

Supporting our members' well-being is our number one focus and priority

At Gold Kidney, we know total health and wellness go beyond the doctor's office. That's why we're here to help our members find the high-quality care and resources they need

Supplemental Benefits*

Dental, Vision & Hearing	Flex Card Allowance; Members may use their allowance with any provider up to the allowance per quarter. Alivi Health: Toll free: 888-991-0040; Website: www.goldkidney.alivi.com
Transportation	Non-emergency transportation to and from appointments; Unlimited for Dialysis Plans. Alivi Health: Toll free: AZ: 855-481-7398; FL: 855-481-8245; Website: www.alivi.com
OTC	Monthly allowance to buy the medical supplies and protein supplements. Alivi Health: Toll free: 888-991-0040; Website: www.goldkidney.alivi.com
Healthy Groceries Allowance and Fuel Allowance	Monthly allowance(s); Special supplemental benefits for the chronically ill. A chronic condition is required to qualify (must meet have 1 of 16 chronic conditions and participate in case management). Not all members will qualify. Alivi Health: Toll free: 888-991-0040; Website: www.goldkidney.alivi.com
Wellness Rewards	Visa reward added with the completion of each preventive service up to a maximum of \$300 annually. Alivi Health: Toll free: 888-991-0040; Website: www.goldkidney.alivi.com
Fitness	Gym Membership or in-home training program. Silver&Fit: Toll free: 877-427-4788; Website: www.silverandfit.com
PERS	24/7 Emergency and Concierge Services at the Press of a Button. Connect America: Website: www.connectamerica.com/personal-emergency-response-systems/
Remote Patient Monitoring	Powered by 100Plus, enables providers to deliver better care for patients in the comfort of their homes while remotely managing their chronic conditions. Connect America: Website: www.connectamerica.com/remote-patient-monitoring/
Companionship and assistance	Companionship and assistance with in-home services such as light housework, light yardwork, technology assistance and companionship. PAPA Pals: Toll free: 833-200-6561; Website: www.papa.com
Transplant Networks	Access to additional transplant Centers of Excellence. Optum assists Gold Kidney in understanding a member's condition and coordinating care with outstanding providers to ensure the best opportunities for success. Optum: Referral is done by case manager. Email either your account manager at cmc_client_services@optum.com or Fax: 877-897-5338
Nurse Advice Line	A dedicated service staffed by a team of qualified and experienced nurses who are available 24/7 around the clock, providing assistance, guidance, and medical expertise to members whenever they need it. Optum: Toll free: 888-930-0777; Website: www.optum.com
Meals (Post-Surgery/ In-Patient)	Healthy meals post-surgery or inpatient stay. Referral is done by case manager. Email referral form to: Mom's Meals: Ctintake@MomsMeals.com or Fax: 866-942-7873 Farmbox: ClientServices@FarmboxRx.com or Website: www.farmboxrxmeals.com (Credentials needed to access the portal)

* Benefits vary by plan