

Welcome

We are delighted to introduce to you your comprehensive monthly newsletter brought to you by Gold Kidney Health Plan. We understand that staying informed and connected is vital to providing the best possible care for our members. That's why we have curated this exclusive newsletter, the first of many, to keep you up-to-date with the latest developments, news, and resources. Thank you for being an essential part of the Gold Kidney Health Plan network. Together, we will continue to make a positive impact on the lives of our members and create a healthier, happier future.

National Immunization Awareness Month



Celebrate National Immunization Awareness Month with us! August is dedicated to raising awareness about the crucial role immunizations play in safeguarding the health of our communities. As trusted healthcare providers, you play a vital role in promoting and administering vaccinations to protect patients of all ages from preventable diseases.

This month, we encourage you to take the opportunity to educate your patients about the importance of immunizations, dispel any misconceptions, and address their concerns. Highlight the safety and effectiveness of vaccines in preventing serious illnesses and their potential complications.

Thank you for your dedication to providing exceptional care and protecting the well-being of our valued members. Happy National Immunization Awareness Month!

Model of Care C-SNP (Special Needs Plan) Provider Training

If you are a provider who has at least one Gold Kidney of Arizona C-SNP member assigned to your practice, at least one person on your staff who is involved in the care of our C-SNP members must complete our annual C-SNP Model of Care training module. *This training is required by the Centers for Medicare & Medicaid Services (CMS).* Start the Model of Care training now. Simply review the information and complete the attestation by clicking the following link:

goldkidney.com/moc-training/

Zelis

Gold Kidney offers EFT through Zelis. This can drastically reduce expenses, shorten the reimbursement cycle and streamline workflow. We work with Zelis to provide payer remittance data electronically. You may call Zelis at 1-855-496-1571 and select option 1 or sign up online by visiting www.zelis.com.

Partnership with Duo Health

We are thrilled to announce an exciting partnership that will revolutionize healthcare for patients with chronic kidney disease (CKD) and end stage kidney disease (ESKD) in Arizona. Duo Health, a pioneering medical



group specializing in kidney care, has joined forces with Gold Kidney Health Plan to create an enhanced model of care for our patients.

Duo Health (“Duo”) is a new type of medical group designed around the needs of patients with chronic kidney disease and their physicians. Duo’s unique Health Mobilization™ platform partners multi-disciplinary care teams with community nephrologists and activates all the other clinicians, facilities, and community organizations necessary to treat the whole patient on their own terms. The Duo Health team is comprised of leaders in value-based health care, technology and behavioral science who share a vision for advancing health equity one relationship at a time. For more information, contact:

Sara Hightower, 312-402-5401
partners@duohealth.com

Annual Wellness Visit Reminder

It’s not too late to perform an annual wellness assessment on your members! The Gold Kidney Annual Wellness Visit form (AWV) is not a physical exam, rather, it’s an opportunity to promote quality, proactive, cost-effective care. AWV’s help you engage with your patients and increase revenue. The form consists of elements for Healthcare Effectiveness Data and Information Set (HEDIS®) measures and can help close important care gaps such as pneumococcal vaccination, A1c control, breast cancer screening, colorectal cancer screening, and tobacco use screening and cessation interventions.

Why should I complete the AWV?

The AWV serves as a concise template that helps to ensure all the elements of a comprehensive health and quality assessment are documented, while assisting in HEDIS measurement closure. Completion of the form enhances complete and accurate medical record documentation, which allows diagnosis coding to the highest level of specificity and identifies opportunities to positively impact patient care with HEDIS® and CMS STAR Ratings measures. ***It will help improve coordination of care and help patients access applicable Gold Kidney Health Plan Care Management programs. The annual wellness visit helps capture diagnosis which allows Gold Kidney Health Plan to better identify members who have special needs and helps stratify the patient population.***



To ensure patients have the best experience, you can incorporate these elements into their AWV visit:

- Use clear language and take the time to explain the importance of preventative care and chronic condition management. Pay attention to any language, literacy, or cultural barriers.
- Talk with your patients about hard issues such as mental health

status, bladder control, and physical activity.

- Focus on flu and pneumococcal vaccines along with tobacco cessation for eligible populations.
- Ask patients to bring all medications and supplements with them to the appointment and review together.
- Review their completed HRA and medical history prior to the appointment so you are informed about the current state of their health.

Get Paid with the Annual Wellness Visit

The two CPT codes used to report AWW services are:

- G0438 initial visit
- G0439 subsequent visit

For each AWW completed by each Physician with respect to one of his/her Covered Members during any given Measurement Period, the Provider will receive incentive payments in accordance with their Provider Agreement.

CMS encourages all health care providers to complete an annual wellness visit for all Medicare members (as appropriate) as it may help prevent illness based on current health and risk factors. For additional AWW provider information, please click the following link:

goldkidney.com/annual-wellness-visit-form-2023-1-25/

Footnote: Annual wellness visits must include a review of the Member's current opioid prescriptions and screening for potential substance use disorders, including a referral for treatment as appropriate.

24/7 Nurse Support

Gold Kidney provides a comprehensive and valuable tool that healthcare providers can utilize to enhance the care and support they offer to their health plan members. It is a dedicated service staffed by a team of qualified and experienced nurses who are available 24/7 around the clock, providing assistance, guidance, and medical expertise to members whenever they need it.

- Round-the-Clock Assistance
- Trained and Knowledgeable Nurses
- Health Education and Guidance
- Triage and Referral Services
- Patient Engagement/Empowerment
- Reduced Healthcare Costs
- Enhanced Care Coordination

Nurses can help:



Choose where to go for care



Find a doctor or hospital



Understand treatment options

Call 1-888-930-0777 to speak to a nurse.

Contact Us

Email: providerrelations@goldkidney.com

Phone: 1-480-903-8502 ext. 299



The first 5 offices to tag Gold Kidney on LinkedIn with phrase **"Gold Kidney Rocks!"** win coffee and donuts for the office.

