



## Welcome

We are delighted to introduce to you our first 2024 monthly newsletter brought to you by Gold Kidney Health Plan. We understand that staying informed and connected is vital to providing the best possible care for our members. That's why we have curated this exclusive newsletter, to keep you up-to-date with the latest developments, news, and resources. Thank you for being an essential part of the Gold Kidney Health Plan network. Together, we will continue to make a positive impact on the lives of our members and create a healthier, happier future.

## Get to know us!

Gold Kidney Health Plan introduces a novel Medicare Advantage Health Plan, providing its members with the highest standard of care and services. We provide a comprehensive range of services to support physicians and other healthcare providers in effectively managing the care of individuals with chronic kidney disease. Visit our website for more information [www.GoldKidney.com](http://www.GoldKidney.com).

## How to work with us?

### Eligibility and Benefits

You can verify members' eligibility and benefits by calling toll free: 1(844) 294-6534 (TTY 711). Members have the flexibility to enroll in our C-CNP plans throughout the entire year.

## 2024 Sample Member ID Card

### Arizona

### Florida



### Claim and Payments

Gold Kidney offers electronic claims submission through Availity. Through our relationship with Zelis, we offer Electronic Funds Transfer, which reduces provider expenses, shortens the reimbursement cycle, and streamlines provider workflows. **Payer ID: A6865**

Have Questions? Contact us at [Claims@goldKidney.com](mailto:Claims@goldKidney.com)



## Prior Authorizations

Prior authorization is required for certain services based on the patient's benefit plan. No authorization is required to access cardiology, cardiovascular surgery, endocrinology or nephrology services. For more details, please visit <https://goldkidney.com/provider-resources-and-forms/>.

## Remind Our Members about Cervical and Breast Cancer Screenings

The new year is an opportunity to remind our members to schedule their screenings for cervical cancer and breast cancer. Regular screening tests can detect problems early when they're easier to treat.

- All of our members are eligible for **rewards** and **incentives** when completing preventive visits like yearly mammograms, annual wellness visits, cancer screenings and more.

## Recommended Screenings

The U.S. Preventive Services Task Force recommends:

- Screening all women for cervical cancer starting at age 21
- Screening women ages 50 to 74 for breast cancer every two years. You may want to discuss with members the risks and benefits of starting screening mammograms before age 50.

## Addressing Health Disparities

According to the American Cancer Society:

- Native American and Hispanic women have the highest rates of cervical cancer.
- Black women are more likely to die from breast and cervical cancer than other racial or ethnic groups.

## Closing Gaps in Care

- For members who have had a hysterectomy, document the type of hysterectomy and date of surgery. If the member has not had a hysterectomy with removal of cervix, they will need to continue to receive their cervical cancer screening. A documentation of

Cervical Cancer Screening and Breast Cancer Screening are Healthcare Effectiveness Data Information Set (HEDIS®) measures developed by the [National Committee for Quality Assurance](#). We track data from HEDIS measures to help assess and improve our members' care. [Cervical Cancer Screening](#) tracks the following:

- Women ages 21 to 64 who had cervical cytology performed within the last 3 years
- Women ages 30 to 64 who had either:
  - Cervical high-risk human papillomavirus (hrHPV) testing within the last 5 years or
  - Cervical cytology/hrHPV cotesting within the last 5 years

[Breast Cancer Screening](#) assesses the percentage of women ages 50 to 74 who had at least one bilateral mammogram in the past two years.

## Tips to Consider

- Talk with our members about risk reduction and prevention.
  - The Centers for Disease Control and Prevention recommends [human papillomavirus \(HPV\) vaccines](#) for all people up to age 26 to protect against cervical cancers.
- Document screenings in the medical record. Indicate the date and result.
- Document medical and surgical history in the medical record including dates.

hysterectomy alone is not sufficient to remove the member from the CCS measure. **There must be documentation of absence of cervix.** Follow up with members if they miss their appointment and help them reschedule.



### Annual Provider Compliance Training(s)

It's time for providers to complete their FWA and MOC training if they haven't done so already. As a healthcare provider, it is your responsibility to complete these annual trainings. You can access the training modules at [www.GoldKidney.com](http://www.GoldKidney.com).

### Contact Us

Feel free to reach out with any questions or concerns, our Provider Relations Team is dedicated to assisting and streamlining processes for our members and providers.

#### ARIZONA PROVIDERS

Phone: 1 (844) 294-6535 ext. 299

Fax: 1 (866) 580-0122

Email: [providerrelations@goldkidney.com](mailto:providerrelations@goldkidney.com)

#### FLORIDA PROVIDERS

Phone: 1 (844) 294-6535 ext. 327

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First 3 offices to Email us with the phrase  
"Gold Kidney Rocks!"  
Win a \$60 Dunkin's Donuts gift card for their office.

*<sup>1</sup>The referenced material is for informational purposes only and is not a substitute for the independent medical judgment of a physician or other health care provider. Physicians and other health care providers are encouraged to use their own medical judgment based upon all available information and the condition of the patient in determining the appropriate course of treatment. The fact that a service or treatment is described in this material is not a guarantee that the service or treatment is a covered benefit and members should refer to their certificate of coverage for more details, including benefits, limitations, and exclusions. Regardless of benefits, the final decision about any service or treatment is between the member and their health care provider.*

*HEDIS is a registered trademark of the NCQA.*