



You have many transplant options

Gold Kidney gives you excellence

Gold Kidney wants to reassure you that we are doing everything possible to ensure your transplant experience is a smooth and successful one.

- ✓ We have partnered with Optum, whose transplant Centers of Excellence are known for their outstanding services and exceptional patient outcomes.
- ✓ We coordinate with Optum to understand your unique transplant situation and coordinate care with highly-skilled providers.
- ✓ We give you access to an extensive network of transplant facilities, so you have many excellent options for your care.



**If you need assistance
or have questions
please call Optum:
1 (877) 370-2845**

YOUR TRANSPLANT CENTERS OF EXCELLENCE

**AdventHealth Orlando,
Orlando:** Blood/Marrow,
Heart, Kidney, Kidney/
Pancreas & Pancreas

**Baptist Hospital of Miami,
Miami:** Blood/Marrow

**Cleveland Clinic Florida,
Weston:** Heart, Kidney,
Kidney/Liver & Liver

**Largo Medical Center
Largo:** Kidney

**Mayo Clinic Florida,
Jacksonville:** Blood/Marrow,
Heart, Heart/Lung, Kidney,
Kidney/Liver, Kidney/Pancreas,
Liver, Lung & Pancreas

**Memorial Hospital West,
Pembroke Pines:** Blood/
Marrow

**Memorial Regional Hospital,
Hollywood:** Kidney

**Sylvester Comprehensive
Cancer Center (UMHC-
SCCC), Miami:** Blood/Marrow

**Tampa General Hospital,
Tampa:** Heart, Heart/Lung,
Kidney, Kidney/Liver, Kidney/
Pancreas, Liver, Lung &
Pancreas

**UF Health Shands Hospital,
Gainesville:** Blood/Marrow,
Heart, Heart/Lung, Kidney,
Kidney/Liver, Kidney/Pancreas,
Liver, Lung & Pancreas

**University of Miami Jackson
Memorial Medical Center,
Miami:** Liver

(continued)

Gold Kidney Customer Service

1 (844) 294-6535 (TTY 711)

Hours of operation

October 1–March 31: 8 a.m. to 8 p.m., local time, 7 days a week (except Thanksgiving and Christmas)

April 1–September 30: 8 a.m. to 8 p.m., local time, Monday through Friday (except holidays)

Website

www.goldkidney.com

Gold Kidney Health Plan., Inc. is an HMO-POS and HMO-POS C-SNP with a Medicare contract. Enrollment in Gold Kidney Health Plan depends on contract renewal.